

## Edge 1.0 Shutdown

# Frequently Asked Questions

After December 31, 2019, Edge 1.0 will no longer be available, and all Edge subscribers will use the new 2.0 system. What does this mean for your library? Read below to find answers to FAQs about the Edge 1.0 shutdown.

## How is Edge 2.0 different from Edge 1.0?

Launched in March 2019, Edge 2.0 expands on Edge 1.0's focus on public technology access to enable a broader assessment of the library's digital inclusion and literacy efforts. Edge 2.0 introduced revised Benchmarks and an all-new online platform, including dynamic comparison reporting features.

## How do I download my Assessment Results and Comparison Reports?

- 1) Access Edge 1.0 at [legacyplatform.libraryedge.org](http://legacyplatform.libraryedge.org) using your library's login credentials. If you need assistance with your account, please contact [platformsupport@libraryedge.org](mailto:platformsupport@libraryedge.org).

- 2) **To access Assessment Summary and Peer Comparison Reports:**

Click on your library's name at the top right hand corner of the Edge 1.0 platform. A drop-down menu will appear – click on the "Assessment History" link.

You will be brought to a page listing all of your library's past Assessment and Peer Comparison Reports. Click the PDF links to open and save each report.

The screenshot shows the Edge 1.0 platform interface. At the top right, there is a user profile menu with options: Account Settings, Assessment History, and Sign Out. The main content area is titled 'EDGE TOOLKIT' and includes a message about account status and a link to learn more about enrolling in Edge. Below this is the 'PREVIOUS ASSESSMENT REVIEW' section, which displays assessment information and a table of benchmarks.

Assessment Information	Highest Scoring Benchmarks	Lowest Scoring Benchmarks
<b>Date Started:</b> May 22, 2017 <b>Date Completed:</b> October 20, 2017	<b>2. Digital tools and resources</b> 100%	<b>5. Strategic partnerships</b> 33%
<b>Reports</b> <ul style="list-style-type: none"> <li>Edge Assessment Results (PDF) Detailed report of your library's responses and results.</li> <li>Peer Comparison Report (PDF) Your library's results compared to its peer group.</li> <li>All Peer Group Scores (PDF) Summary report of all peer group responses and results.</li> </ul>	<b>7. Planning and policies</b> 100%	<b>4. Strategy and evaluation</b> 35%
<b>Action Plan</b> You completed 0 out of 24 action items. Your entire Action Plan will be accessible when you enroll in Edge.	<b>9. Devices and bandwidth</b> 63%	<b>6. Sharing best practices</b> 46%

If you have any other questions, please email [platformsupport@libraryedge.org](mailto:platformsupport@libraryedge.org).