



ACTION PLAN

GOTHAM CITY PUBLIC LIBRARY

April 14, 2016

COMMUNITY VALUE

Indicator	Action item	Last activity	Status
1.1	Provide assistance to patrons on using their personal devices (e.g. eReaders, iPods, tablets) either through one-on-one training support or through group sessions.	4/14/16	Complete
2.1	Ensure web development software is available on at least one public computer in at least one location.	2/22/14	Not started
2.2	Perform a content inventory of the library's website at least annually.	2/22/14	In progress
3.1	Provide a collection of online resources for small business development to promote entrepreneurial start-ups.	4/14/16	In progress

ENGAGING THE COMMUNITY

Indicator	Action item	Last activity	Status
4.1	Deliver a presentation about library technology to community group(s) at least annually.	4/14/16	Complete
4.2	Hold advertised forums on the community's technology needs to help gather feedback from your community on its public technology needs.	9/13/13	Not started
4.2	Conduct an assessment of community needs for technology resources for people with disabilities to help gather feedback from diverse members of your community on their public technology needs.	2/22/14	Not started
6.1	Participates in a community of practice through taking part in technology programs sponsored by a state library, consortium, library association, or other organization.	4/14/16	In progress

ORGANIZATIONAL MANAGEMENT

Indicator	Action item	Last activity	Status
7.1	Develop a solid back-up plan to insure against a data-loss catastrophe and include it in library's technology management plan.	4/14/16	In progress
9.1	Improve patron computer access during peak demand times by increasing the number of devices and/or the number of hours your location is open.	2/22/14	Complete
9.2	Increase and manage your bandwidth to optimize the speed of your connection and improve the patron's Internet experience.	10/17/13	Not started
8.1	Provide all staff the opportunity to attend annual training during work time from experts in workforce development	4/14/16	Complete
8.2	Review technology related performance as part of annual employee evaluations.	2/22/14	Not started