




# Gotham City Public Library

**Libraries are critical community partners, working directly with local governments to achieve mutual goals.**

Gotham City Public Library is an important partner in pursuing and attaining our community's goals. The library provides essential services to citizens based on community demographics and priorities, and public technology services are one of our most valued resources. Through the Edge Initiative, a national assessment program funded by the Bill and Melinda Gates Foundation, we are aligning these resources to better serve this community

These important actions represent significant opportunities for the library to strengthen high quality technology services and make a difference for the community:

**9** out of **10**  
Americans ages  
16 and older say  
**public libraries are**  
**important to their**  
**communities.**



Pew, 2013

**77%** say free  
access to  
computers and  
the internet is a  
"very important"  
service of libraries



Pew, 2013

**People use library technology to access eGovernment services such as filing for unemployment, registering to vote, and applying for services.**

*Gotham Public Library seeks ongoing and regularly scheduled training from the Gotham IT Department on e-government services to better assist patrons with all their e-government needs.*

**Libraries regularly survey their users to make sure that its technology services meet the needs of the community.**

*We need \$500 to purchase the US Impact Survey, an online survey tool to survey patrons about public access technology services at the library, and use the information to improve those services for our community.*

**Libraries provide assistance and technology to meet the unique needs of people with disabilities.**

*We seek funding for Assistive Technology Workstations at \$5,500/station. Stations will include wheelchair access, vision and hearing assistance, screen readers, and other assistive technologies.*